



केन्द्रीय माध्यमिक शिक्षा बोर्ड

(मानव संसाधन विकास मंत्रालय, भारत सरकार के अधीन एक स्वायत्त संगठन)

CENTRAL BOARD OF SECONDARY EDUCATION

(An Autonomous Organisation under the Ministry of Human Resource Development, Govt. of India)



PRESS RELEASE

20.03.2020

CBSE starts TOLL FREE TELE-HELPLINE on CORONA VIRUS SAFEGUARDS FOR STUDENTS

While the 23rd edition of free of cost CBSE Annual Pre Exam Psychological live Tele-Counselling for students taking X/XII Exam in 2020 is currently on from 8 AM to 10 PM, the board has recently decided to also start a helpline for students to create awareness on the pandemic Corona Virus in addition. This facility is available on the same Toll Free No 1800 11 8004 from 8 AM to 8 PM initially up to 31.03.2020.

CBSE has also played a proactive role in creating mass awareness in public by way of memes on social media platforms, issuing guidelines to students/ parents and the schools for creating awareness about Corona Virus and its prevention or even changing seating arrangements in exam halls to avoid the spread of virus.

As a precautionary measure, on 18.03.2020 the Board decided re-scheduling of the remaining Class X/XII 2020 exams scheduled between 19th and 31st March 2020 and has also suspended evaluation work.

The dedicated corona virus safeguard tele-counselling service will be provided by additional trained Counsellors who will deal with students/parents for preventive interventions, reducing transmission and counsel on First Aid to stop Corona spread. They will also assist students to engage in useful and productive activities while at home.

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Secretary, CBSE



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