

# In case you are unable to connect to the Google Meet Session through Google Classroom (Using Android based mobile phones)

A **work profile** separates work apps and data on an Android device from personal apps and data. By default, work profile notifications and icons for apps installed in a work profile are marked with a work badge (briefcase icon) so you can distinguish them from personal apps.

For this you need to do the following:

## CASE 1

### *Install Google Device Policy and create work profile.*

#### Download the app and Install

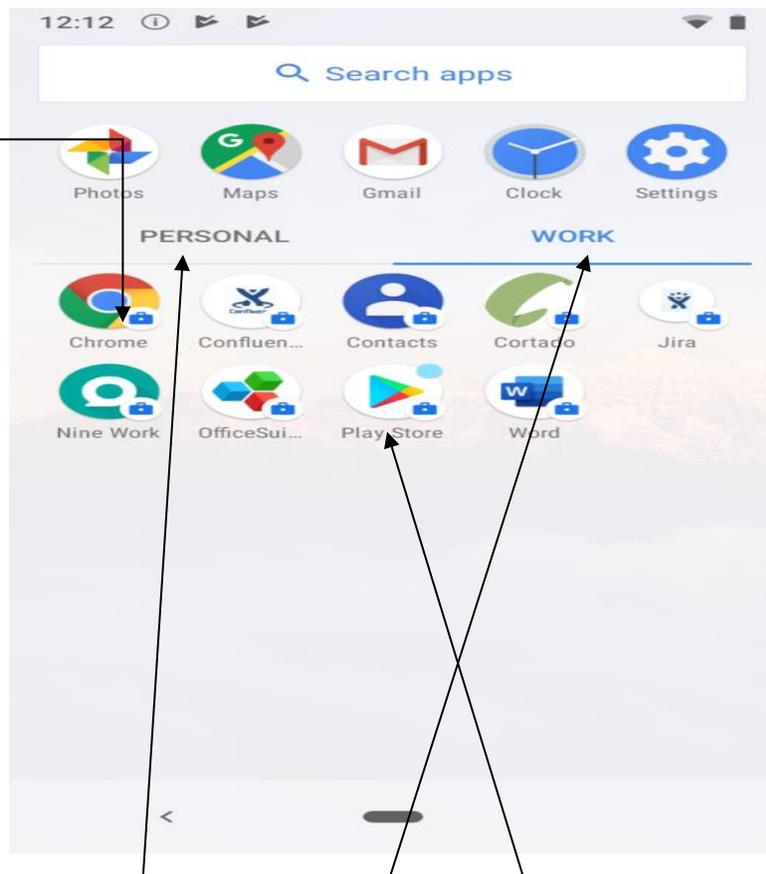
1. Open  ( Play store)
2. Search for Google Apps Device Policy.
3. Tap . (Google Device Policy) to install
4. When it asks for your email-Id.
5. Enter your School Email-Id and password.
6. Follow the on-screen instructions.

(Select the Android 2.2+ device on which you want to install the Google Apps Device Policy app.)

If the installation is successful, you are requested to install the following applications in the work profile:

1. Google Chrome
2. Google classroom
3. Google Drive
4. Google meet

You will find that all these applications, once downloaded in the work profile, will have **briefcase icon** towards the right edge.



In some mobiles, the '**PERSONAL**' and '**WORK**' Tab which is shown in above picture will not appear. In such a case, look for the **Play Store with the briefcase icon** and install Google Classroom, Google Meet and Google Drive etc. from there.

## **- CASE 2**

In Some cases even after installation of Device Policy and making the work profile, the Google Classroom still does not work

### **Solution -**

1. Open  ( Play store)
2. Search for Google Apps Device Policy.
3. Select  (Google Device Policy)
4. When it asks for your email-Id.
5. Enter your School Email-Id and password.

6. Follow the on-screen instructions.

Now, when it asks to create the '**WORK PROFILE**' -

- Click on the Check Box to **Cancel** or **Skip** creating the Work Profile
- Follow the on screen instructions to complete the process.
- Now Go to Play Store to install Google Classroom, Google Meet and Google Drive etc.

**Note** : - Using this method will **NOT** create a separate **Play Store with the Briefcase**.  
So look for normal Play Store to install Google classroom and all other apps.

If, your device is still not able to connect, then kindly seek technical help from a mobile service provider – preferably the one from which the phone was purchased.